

All about Susan

Who am I:...

Hi there, my name is Susan and I work for Swindon Borough Council as an **Educational Psychologist**. In my spare time I like to be out in **nature** spending time with my horse. I also enjoy watching **TV!** People say I am a **friendly** and cheery person.

What do I do:

I work with parents, adults at schools and other professionals, children and young people to help learners make **progress towards their goals** and get the most out of school. I am always interested to hear about learner's **experiences**. I ask adults **questions** to help me understand a situation. Sometimes this also helps them to think about the situation in **different ways**.

What to expect when you meet me:

I will try to do things that make you **feel comfortable**. I will explain why I am spending time with you and what might happen. I will try and check in with you to make sure that you understand and feel comfortable.

Please remind me if I forget!

I will probably ask you some questions or do some activities to get your **views about school**. I will always be interested to hear your views. I might also bring some other activities.



What is important to me:

I am really **interested by people** and ways to supports them lead their **best lives**. I am interested by the many different factors that can impact our lives.



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How best to communicate with me:

I like to meet people and communicate in person or via virtual methods. Sometime I can get a little flustered if you tell me lots of things at once. I find it difficult to **process lots of information** and make notes at the same time! I might ask questions to clarify.

The best way to contact me is by using the Educational Psychology Service email address – epsenquiries@swindon.gov.uk