

SEND NEWS SPLASH

ISSUE 216
MONDAY 19TH AUGUST 2024

Reminder: The new Synergy Portal is now live

The new Synergy Portal went live from Friday 16th August 2024 and the existing CapitaOne portal was decommissioned at the same time.

Synergy is the new case management system that is taking over from the SEND Portal, or CapitaOne.


You may already be familiar with Synergy as it has already been implemented with a range of education services, such as School Admissions, Educational Psychology, the Education Welfare Service, Early Years and Childcare and Children's Services internal services.


The Local Authority have procured a new case management system due to the end of the existing CapitaOne contract.


Replacing the case management system will change how parent/carers, education settings and professionals submit, view and access information into the SEND Service.

Synergy has an online portal that can be accessed currently by parent/carers, young people, Early Years providers, education settings and some internal professionals from Swindon Borough Council Children's services.

Further dates and guidance around this professional portal will be sent out in due course.

 Call the SEND Service on 01793 464641. Lines are open Monday to Thursday 8am-5pm and 8am-4:30pm on Friday.

 Alternatively, you can email SENDSERVICE@swindon.gov.uk.

 For more information, please [visit the Meet the SEND Service page](#) on the Local Offer.

Dingley's Promise

Would you or your employees like to have more knowledge, confidence and skills in the workplace in relation to SEND?

Are you concerned about excluding children when you want to be inclusive to all?

If the answer is yes, then the Dingley's Promise Comic Relief Early Years Inclusion Programme is for you!

The Early Years Inclusion Programme is a programme of training designed to empower early years practitioners to deliver inclusive practices by upskilling them through training and shared information/learning resources. It is expected that the training will increase learners' awareness of the needs of all children, especially those with Special Educational Needs and Disabilities (SEND), and their confidence in supporting the learning and well-being of all children in their settings.

The training is free for anyone working with young children such as Health Visitors, Social Workers, Therapeutic Services, Childminders, Early Years Practitioners, Teaching Assistants, Family Support Workers, Early Years Teachers

As a package of training this would normally cost settings up to £600 per practitioner.

Register at <https://dingley.org.uk/dingleys-promise-training/early-years-inclusion-programme/>

For queries or support, please contact training@dingley.org.uk

Inclusive, Interactive Storytelling Performance for Children with Special Educational Needs & Disabilities (SEND)

North Swindon Library, Orbital, is hosting a free, fun, relaxed, interactive performance by [Merry-Go-Round Storytelling](#), which is suitable for all ages.

Doors open at 10.30am for families to enjoy optional free welcome drinks & biscuits and library browsing time.

The performance will start at 11.00am and run for around 50 minutes, followed by an optional 40 minutes of library browsing and social time.

The library will be closed to the public, so families can enjoy full use of the library space.

Booking is required for each child attending. See the [library website](#) to book and for more information.

[Please subscribe to the Local Offer YouTube channel here](#)

CONTACT THE LOCAL OFFER ON LOCALOFFER@SWINDON.GOV.UK



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