

# SEND NEWS SPLASH

ISSUE 215  
MONDAY 12TH AUGUST 2024

## Autism Central: New Podcast and Webinar Series for Professionals and Parents/Carers

Autism Central, funded by NHS England, is thrilled to announce the launch of two new educational series designed to support parents/carers of autistic adults, young people and children.

The podcast series, Sensory Processing Focus, will be hosted by Holly Sprake-Hill, a neurodivergent occupational therapist, and will bring together autistic people, parents/carers, and professionals to explore sensory processing.

Key episodes will include:

- Sensory processing
- Supporting sensory needs of non-speaking children
- Experiencing sensory differences as an autistic person
- Sensory differences as a non-speaking autistic person
- Being a sensory supporter for your child

There is also a new webinar series from Autism Central called Finding the Balance, which will include six insightful episodes.

For more information, visit [Autism Central](#).



Call the SEND Service on 01793 464641. Lines are open Monday to Thursday 8am-5pm and 8am-4:30pm on Friday.



Alternatively, you can email [SENDSERVICE@SWINDON.GOV.UK](mailto:SENDSERVICE@SWINDON.GOV.UK).



For more information, please visit the Meet the SEND Service page on the Local Offer.

## The new Synergy Portal

All recording on CapitaOne (the SEND Portal and Professional Portal) has now stopped. This is because the SEND Service are changing our case management system to the new Synergy Portal. Please do not record anything on the system as it will not be migrated.

From today, Monday 12th August 2024, all user accounts in SEND will convert to read-only. The SEND Professional Portal will also be closed, to avoid documents being lost. This will remain until CapitaOne decommissions.

SEND Professional Portal will be closed on the 12th August, in line with the system move to avoid documents going astray.

The new Synergy Portal will be live from Friday 16th August 2024. Please keep hold of any pending records and actions to logged into Synergy once live.

### What is changing?

The Local Authority is changing our case management system from the SEND Portal, or CapitaOne, to Synergy. You may already be familiar with Synergy as it has already been implemented with a range of education services, such as School Admissions, Educational Psychology, the Education Welfare Service, Early Years and Childcare and Children's Services internal services.

### Why is it changing?

The Local Authority have procured a new case management system due to the end of the existing CapitaOne contract.

### What does this mean?

Replacing the case management system will change how parent carers, education settings and professionals submit, view and access information into the SEND Service.

**The new system goes live from the 16th August 2024** and the existing CapitaOne portal will be decommissioned at the same time. Synergy has an online portal that can be accessed currently by parent/carers, young people, Early Years providers, education settings and some internal professionals from Swindon Borough Council Children's services.

### What are the new working arrangements?

As CapitaOne is being decommissioned on 16th August 2024, you will not be able to use the SEND Portal from this date.

This means that you will need to send any reports or information to the SEND service main inbox, which is [SENDSERVICE@SWINDON.GOV.UK](mailto:SENDSERVICE@SWINDON.GOV.UK).

Synergy is in the process of creating a professional portal and this function is currently under development and will be available in the near future.

Further dates and guidance around this professional portal will be sent out in due course.

**Please subscribe to the Local Offer YouTube channel here**



CONTACT THE LOCAL OFFER ON [LOCALOFFER@SWINDON.GOV.UK](mailto:LOCALOFFER@SWINDON.GOV.UK)

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